



Make your plans to join us for our big Member Appreciation Day Event!

Excitement continues to build as we finalize our plans for our upcoming Member Appreciation Day Event!

Continue to watch for more announcements!

WE LOVE OUR MEMBERS



URGENT FRAUD ALERT: PROTECT YOUR ONLINE BANKING INFORMATION



Your security is our top priority and we are aware that criminals are actively spoofing the credit union's phone number (for both phone calls and texts) and our email addresses. We are reaching out to remind you of an important safety rule regarding your GENCO Federal Credit Union account.

GENCO EMPLOYEES WILL NEVER...

ask for your online/home banking username or password via phone call, text or email.



GENCO EMPLOYEES WILL NEVER...

ask you to provide one-time passcodes or text verification codes over the phone, by email, or by text message.

**STOP
FRAUD**

**STOP
THEFT**

**FRAUD
IS PREVENTABLE**

If anyone contacts you claiming to be from GENCO Federal Credit Union and asks for this information, [do not provide it](#). This includes situations where the caller ID, phone number, or email address appears to be from GENCO. Criminals can use technology to spoof phone numbers and email addresses to make them appear to be from GENCO.

PLEASE REMEMBER:

- Never share your online or home banking credentials with anyone
- Never provide one-time passcodes or verification codes to anyone
- GENCO will not request this information under any circumstances

If you believe you may have shared sensitive information or received a suspicious call, text or email, please contact us immediately using the phone number listed on our official website or the back of your debit/credit card.

Thank you for helping us keep your account and your hard earned money safe.

Sincerely,

Neil Ling

PRESIDENT, GENCO FEDERAL CREDIT UNION

FEDERALLY INSURED BY NCUA 254.776.9550 | 800.922.6428 | www.gencofcu.org



ANNUAL MEETING ANNOUNCEMENT

As a reminder, this Annual Meeting will be a **business meeting only** with remarks from the Board of Directors, Supervisory Committee and President. We will also announce the election of board members for expiring terms.

March 17 @ 6:30 p.m.

Valley Mills Branch Lobby | 731 N. Valley Mills Dr.

The Nominating Committee (Mary Needler, Adam Harry and Keith Alexander, Chairman) nominates Robert Black, Cathy Restivo and Travis Cotten to fill three positions on the Board of Directors that expire at the 2026 Annual Meeting.